Table of Contents

Overview	2
Associating a File Type in Windows 10	3
Associating a File Type in Windows Vista or Windows 7	7
Associating a File Type on a Mac	13

Overview

If you see an error message that looks something like "Adobe Acrobat Reader DC could not open 'URRLLink .ascm' because it is either not a supported file type or because the file has been damaged", it is likely you need to change your default program.

This document explains how to change the default program using **Windows 10, Windows 7 or Mac**. In these examples, the default program used is <u>Adobe Digital Editions</u>, but these steps will also work for <u>Bluefire Reader</u> or other software.

Associating a File Type in Windows 10



Access Default Apps

🔅 SYSTEM	Find a setting
Tablet mode	
Battery saver	Web browser
Power & sleep	+ Choose a default
Storage	Reset to the Microsoft recommended defaults
Offline maps	Reset
Default apps	Choose default apps by file type
About	Choose default apps by protocol
	Card data da barra

- 1. Go to the **Settings** app.
- 2. Click the **System** group of settings.
- 3. Click the **Default apps** tab.
- 4. Click Choose default apps by file type.

Associate a File Type

← Settings		-	×
CHOOSE DEFAULT APPS BY FILE	TYPE		
Associate file types with	specific apps		
Name	Default app		
.386 Virtual device driver	+ Choose a default		
.3g2 3G2 File	Movies & TV		
.3gp 3GP File	Movies & TV		
.3gp2 3GPP2 Audio/Video	Windows Media Player		
.3gpp 3GPP File	Movies & TV		

All file types currently present on your system will be listed on the following screen. The type of file is listed in the left-hand column, and the program associated with it is listed in the right-hand column. These file types should be listed alphabetically in the left-hand column; scroll down to the **.acsm** file type.

Change Default Program in Windows 10

Click the default app currently associated with the .acsm file type, choose **Change program** and select Adobe Digital Editions (ADE) from the list.

(If ADE does not appear, select "More apps," scroll to the bottom of the pop-up window, and select "Look for another app on this PC." Then select **Adobe Digital Editions**.

Locations:

64-bit systems: C:\Program Files (x86)\Adobe Adobe Digital Editions

32-bit systems: C:\Program Files\Adobe\Adobe Digital Editions

Note: You can find your system type by searching for System on your computer. Select the option under **Control Panel**.

Click the **OK** button to save the changes.

Associating a File Type in Windows Vista or Windows 7



Access Default Programs



Open Default Programs by clicking the Start button and then clicking Default Programs.

Associate a file type



Click Associate a file type or protocol with a program.

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🚱 🕞 🗕 📧 🕨 Control	I Panel 🔸 Programs 🕨 Default Programs 🕨 Set Asso	ciations	▼ 4⁄3	Search Control Panel	Q
					?
Associate a file typ	be or protocol with a specific program				
Click on an extension to	view the program that currently opens it by default. To	o change the default program, click Change program.			
Adobe Acrobat	Incorporated			Change program	
Adobe Systems	incorporated			Change program	
Name	Description	Current Default			*
🖲 .accdt	Microsoft Access Template	Microsoft Access			=
🌉 .accdu	Microsoft Access Add-in Data	Microsoft Access			
Accdw.	Microsoft Access Web Application	Microsoft Access			
accft	Microsoft Access Template	Unknown application			
.acf	ACF File	Adobe Photoshop CS5.1			
acl	AutoCorrect List File	Unknown application			
.aco	ACO File	Adobe Photoshop CS5.1			
- acrobaloccarity out	inge Adobe Acrobal Scenity Settinge Document	Adobo Aurobat			
🖾 .acsm	ACSM File	Adobe Acrobat			
.act	ACT File	Adobe Photoshop CS5.1			
acv.	ACV File	Adobe Photoshop CS5.1			
adcp 📷	FileType_en_US_default	Adobe Device Central CS5.5			
街 .ade	Microsoft Access Project Extension	Microsoft Access			
Alan .adn	Microsoft Access Blank Project Template	Microsoft Access			
🚎 .ado	ADO File	Adobe Photoshop CS5.1			
🖹 adobebridge	Adobe Bridge LIRI	Adobe Bridge CS5 1			∇

All file types currently present on your system will be listed on the following screen. The type of file is listed in the left-hand column, and the program associated with it is listed in the right-hand column. These file types should be listed alphabetically in the left-hand column; scroll down to the **.acsm** file type.

Change Default Program in Windows Vista or Windows 7



- 1. Highlight the .acsm file name.
- 2. Click Change program.
- 3. Look for Adobe Digital Editions in the Recommended Programs. If you do not see the application in the list of recommended programs, click the arrow to expand other programs.
- 4. Select Adobe Digital Editions.
- 5. Click **OK**.

ssociate a file	type or protocol with a specific program		
ick on an extensio	on to view the program that currently opens it by default. To	change the default program, click Change program.	
	······································		
Adobe Digi	ital Editions		ſ
	citis, and,		l
lame	Description	Current Default	
.acb	Adobe Color Book File	Unknown application	
].acbl	Adobe Color Book File	Unknown application	
accda.	Microsoft Access Add-in	Microsoft Access	
accdb.	Microsoft Access Database	Microsoft Access	
accdc	Microsoft Access Signed Package	Microsoft Access	
accde ?	Microsoft Access ACCDE Database	Microsoft Access	
accdr 🖁	Microsoft Access Runtime Application	Microsoft Access	
accdt.	Microsoft Access Template	Microsoft Access	
accdu 👔	Microsoft Access Add-in Data	Microsoft Access	
accdw.	Microsoft Access Web Application	Microsoft Access	
.accft	Microsoft Access Template	Unknown application	
.acf	ACF File	Adobe Photoshop CS5.1	
.acl	AutoCorrect List File	Unknown application	
.aco	ACO File	Adobe Photoshop CS5.1	
		•	

Now you will see that file type ACSM will open with Adobe Digital Editions.

Now that your default program is updated, try to download the file again.

Associating a File Type on a Mac



Get Info



Control-click the urllink.acsm file that you downloaded and select Get Info.

Change Default Program on Mac

Batt Mod	IefieldEarth.acsm ified: Today 10:54 AM	2 K
Spotlight	Comments:	
▼ General:		
Kind: A	dobe Content Server M	lessage
Size: 1	1.782 bytes (4 KB on di	sk)
Where: /	Users/odmbair/Deskto	p
Created: 1	Today 10:54 AM	
Modified: 1	Today 10:54 AM	
Label:	× • • • • • •	ω
	hen voenoitet	
	ocked	
	locked	
More Info	c	
✓ Name & E	xtension:	
Battlefiel	dEarth acsm	
🗌 Hide ex	-1	
Open with		
Adob	e Digital Editions	2
use this ap	plication to open all do	cumen's
like this on		
Change A	3	
Preview:	~	
	ACSM	
	0	

- 1. Expand the Open with section.
- 2. In the list of programs displayed, select Adobe Digital Editions. (You may need to select Other in order to select the program from your list of installed applications.)
- 3. Click the **Change All** button. You should be prompted with a message asking if you wish to apply the change to all documents with the .acsm extension.
- 4. Click Continue.
- 5. Close the Info window.