

The American Public Health Association is committed to making the Annual Meeting accessible to the widest range of people possible. This guide has been designed to provide city-specific information about accessibility at the APHA Annual Meeting (including information about transportation, housing, accessible restaurants, tourist information, access services, equipment rental, etc.). Please let us know of ways in which we might be able to serve you better. Visit the APHA Annual Meeting website for more information about accessibility and the Annual Meeting, www.apha.org/annualmeeting.

Become a member of the APHA Disability Section and receive regular updates about new services and issues of interest: www.apha.org/apha-communities/member-sections/disability-section.

Contents

ACCESSIBILITY POLICY	2
ABOUT APHA 2021	2
APHA MEETING PROPERTIES	2
HOTEL ACCESSIBILITY SURVEYS	3
ACCESS SERVICES IN DENVER	3
ACCESSIBILITY BOOTH	3
ON CALL ACCESSIBLE TRANSPORTATION	3
<i>Taxi and Shared Ride Reimbursement.....</i>	<i>3</i>
FIRST AID STATION	3
INFORMATION DESKS.....	3
MEETING ROOM SET UPS.....	3
CHEMICAL SENSITIVITY	4
WHEELCHAIRS OR OTHER MOBILITY SUPPORTS	4
REQUEST FOR AN AIDE	4
ACCESS SERVICES FOR VIRTUAL ATTENDEES	4
VIRTUAL PLATFORMS.....	4
EARLY ACCESS TO POWERPOINTS.....	5
VIRTUAL INFORMATION DESK.....	5
ATTENDEES WHO ARE DEAF/HARD OF HEARING	5
SIGN LANGUAGE INTERPRETERS	5
AMPLIFICATION DEVICES	5
CAPTIONING	5
GETTING TO DENVER	6
DENVER INTERNATIONAL AIRPORT (DEN)	6
GETTING AROUND DENVER.....	6
TAXI SERVICE	6
PUBLIC TRANSPORTATION.....	6
PARKING AT THE CONVENTION CENTER	6
NON-EMERGENCY MEDICAL TRANSPORTATION	6
DENVER TRAVEL INFORMATION	6
REGISTRATION SERVICES	7
PERSONAL AIDE.....	7
HOUSING/HOTEL RESERVATIONS.....	7
HOTEL MAP	8
ACCESS SERVICES AND EQUIPMENT	9

Accessibility Policy

It is the policy of the American Public Health Association to hold events (meetings, conferences and professional gatherings) where physical and communication barriers do not exclude people with disabilities from attending and participating. Anyone requiring accommodations in order to participate in the APHA Annual Meeting is asked to check the appropriate box on the registration and housing forms and attach a written description of your requirements. Specific requests can also be made directly at access@apha.org or by phone at 202-777-2528

About APHA 2021

The 2021 Annual Meeting will take place in Denver, CO and online. While things are subject to change as we monitor the pandemic and safety protocols, we anticipate half of all oral sessions will be presented virtually, and half in-person. Poster session and roundtables will take place virtually. There will be an in-person expo in Denver and a virtual expo. All exhibitors will have a virtual presence allowing them to connect and engage with all attendees.

- **General and Featured Sessions:** These key sessions will take place in Denver and be livestreamed to the virtual audience.
- **Oral Sessions:** All presenters in a session must be in the same meeting format (virtual or in-person). If a virtual presenter attends the in-person meeting, they should plan to conduct their presentation from their personal laptop in their hotel room or a designated Wi-Fi-enabled space in the convention center.
- **Poster Sessions:** We are planning for all poster sessions to be virtual. This year, we're adding an interactive element to allow poster presenters to easily communicate with attendees.
- **Roundtable Sessions:** We are planning for all roundtable sessions to be virtual. New technologies will allow us to optimize virtual roundtable presentations.

All attendees will have complete access to the virtual meeting platform to watch virtual sessions or view recordings of oral sessions. Wondering if you should attend in-person or virtually, [this page helps you weigh your options](#).

APHA Meeting Properties

APHA's 2021 Annual Meeting and Expo takes place at the Colorado Conventions Center and the Hyatt Regency Denver. Sixteen additional hotels in the downtown area make up the rest of the official APHA room block.

Colorado Convention Center – 700 14th St., Denver, CO 80202

The Colorado Convention Center is located within easy walking distance of all APHA hotel contracted hotel, hundreds of restaurants and a wide variety of shopping and retail outlets. For those who want a faster mode of transportation, the convention center is 2 blocks away from the 16th Street Mall and their complimentary shuttle buses. Hop on and Hop off as the shuttles come and go every few minutes. Well known as one of the most practical and user-friendly meeting facilities, the Colorado Convention Center is a great venue for the APHA Annual Meeting

All attendees should enter from the 14th street entrances. Registration is located near the entrance. The exhibit hall is located on the upper level in Halls AF.

Hyatt Regency Denver at Colorado Convention Center – 650 15th St., Denver, CO 80202

The Hyatt Regency is located across the street from the Colorado Convention Center, South Building. The hotel is ADA compliant with mobility accessible rooms.

The Hyatt Regency proudly provides accessible guest rooms which are equipped with the following items:

- Emergency Strobe Light and strobe light smoke detector
- Closed-captioned TV
- Wide doors
- Accessible bathrooms
- Wheelchair accessible doors
- Lowered thermostat, lights switches, peephole and door latch
- Cordless phone

Hotel Accessibility Surveys

Each year APHA collects detailed accessibility surveys from all official APHA hotels. This information is provided to our members and registrants to assist them in selecting the hotel that best meets their needs. These surveys (completed by the hotels) provide information about accessible entrances, parking and drop-off areas at the hotels and information regarding accessible public areas, guest rooms, meeting rooms, restaurants, hotel amenities and assistive devices. A spreadsheet, comparing the results of these surveys is available as a PDF file on the APHA Access Web page, www.apha.org/meetings/access. Copies of the survey results can also be requested from access@apha.org or by phone at 202-777-2528.

Access Services in Denver

Accessibility Booth

An accessibility booth will be set up in Lobby A of the Colorado Convention Center. Stop by to find out how to navigate between APHA properties, arrange for the use of assistive listening devices, get information about the complimentary ADA van service and more. The accessibility booth will be open during registration hours.

On Call Accessible Transportation

Wheelchair accessible van transportation can be scheduled upon request. Visit or call the ADA Van Shuttle Desk located in the lobby of the Colorado Convention Center. Please provide the shuttle company with advance notice of when and where you will need a pick up. Be sure to indicate during registration and housing that you plan to use the On Call Accessible Transportation. We will send special instructions on how to contact the housing desk in advance of the meeting.

Taxi and Shared Ride Reimbursement

Registrants who are unable to utilize APHA's on call accessible transportation option may utilize cab service, Lyft or Uber to and from official APHA hotels and the Convention Center. See page 6 regarding taxi services in Denver.

APHA will reimburse for taxi fares between the Convention Center and official **APHA Annual Meeting properties**. Submit all receipts to APHA after the meeting (c/o Conventions Dept., 800 I Street, NW, Washington, DC 20001) **no later than Nov. 27, 2021**. APHA will not reimburse for taxi fares from the Convention Center to offsite events as these are not sanctioned APHA events.

First Aid Station

A First Aid Station will be staffed during the Annual Meeting hours at the Colorado Convention Center (located at the end of the 500 rooms hallway). If you feel ill or need a place to lie down, go to the First Aid Station. In case of a medical emergency in the Colorado Convention Center, dial 200 from any beige House Phone or 303-228-8030.

Information Desks

APHA information desks will be set up at the Colorado Convention Center. The desk will be staffed by temporary personnel who are knowledgeable about the convention center. They will also be able to provide information about the ADA van service, the APHA Program, session locations, etc. Registrants who need to request a wheelchair accessible van pick up should call the shuttle service directly.

Meeting Room Set Ups

Specific requests will be made to the APHA meeting hotels and the convention center regarding adequate aisle space and cut-outs for wheel chair users in all meeting rooms. Please note the standard head table set up provides a podium and podium microphone. If you are presenting a paper and require a tabletop or lavalier microphone, please notify APHA in writing at least **3 weeks in advance** of the meeting. Every effort will be made to set meeting rooms to accommodate people with disabilities both as speakers and in the audience. Please contact us at access@apha.org or by phone at 202-777-2528 with any accessibility requests.

Chemical Sensitivity

The APHA Annual Meeting is a smoke-free event. Smoking is not permitted in any of the meeting rooms used for scientific sessions, business meetings or APHA sponsored social events. Specific requests will be made to the hotels and the convention center that chemicals (including paint and cleaning products) not be used in the meeting room within four days of the commencement of our meeting and that only unscented products be used in guest rooms. In addition, APHA requests that its meeting attendees refrain from wearing perfume, cologne, aftershave, and other fragranced, scented, or odorous personal care products such as shampoo, hairspray, and hand lotion, for the health and comfort of meeting participants with chemical sensitivities.

APHA's official decorator, Freeman, installs carpeting just before the Public Health Expo opens. The carpet is made from 100% polypropylene fibers and is fully recyclable. In some cases when the carpet is new, there may be some off-gassing that could affect people with chemical sensitivity.

Wheelchairs or other Mobility Supports

Due to the large size of the APHA Annual Meeting, sessions are sometimes spread out and distances between sessions can be considerable. If you are a regular wheelchair user, you should bring your chair with you. If you can get along without a wheelchair but feel that you may need one to navigate the distances at the Colorado Convention Center, electric scooters can be rented from local suppliers (see page 9 for details). Visit Accessibility Desk in Lobby A if you need assistance charging your wheelchair.

All official APHA hotels are within walking distance of the convention center. See page 3 for information about the on-call ADA van service.

Request for an aide

For attendees who are blind or partially sighted, or who require assistance to navigate the meeting, APHA provides comp registration for a personal aide (see page 7).

Access Services for Virtual Attendees

Virtual Platforms

APHA will utilize several online platforms for virtual access to sessions, exhibits and events.

- **Virtual Meeting Platform** – Hosted by Conference Exchange. You can access the virtual meeting platform at <https://apha.confex.com/apha/2021/meetingapp.cgi/>. The Virtual Meeting Platform is the home of Annual Meeting content online. In-person and virtual attendees have access to the platform to watch virtual sessions, interact with attendees, view the virtual expo hall and more. The Virtual Meeting Platform is 508 compliant.
- **Mobile App** – A mobile app will be available for in-person and virtual attendees looking to navigate the meeting and watch sessions on their phone. The app can be accessed closer to the meeting and is 508 compliant.
- **Virtual Expo** – The Virtual Expo, hosted by A2Z, is available before, during and after the Annual Meeting to allow attendees to meet our partners and plan your in-person experience. You can access the Virtual Expo at <https://s23.a2zinc.net/clients/aphealtha/apha2021/Public/eventmap.aspx>.
- **Zoom** – Virtual sessions and events will be hosted on Zoom. Zoom is compliant with most accessibility standards. To see more about their tools and compliance visit <https://zoom.us/accessibility>.

Early Access to PowerPoints

Zoom does not allow for total accessibility to slides when sharing the screen. If you would like copies of a presenters slide email access@apha.org by Oct. 4, 2021. APHA will take all efforts to reach presenters and request slides. However, it cannot be guaranteed that presenters will provide slides in advance.

Virtual Information Desk

A virtual information desk will be hosted through Zoom and available for attendees with concerns. More information about the help desk will be available on the Virtual Meeting Platform.

Attendees who are Deaf/Hard of Hearing

For registrants who are deaf or have difficulty hearing, there are several options available whether participating at home or in Denver.

Sign Language Interpreters

American Sign Language Interpreters can be arranged to fit your schedule. You must be registered for the annual meeting before an interpreter can be requested. An ASL Request Form, indicating a preliminary schedule must be submitted to APHA no later than **Sept. 3, 2021**. A final schedule of sessions is due **Oct. 1, 2021**. Download copies of the form from <http://www.apha.org/events-and-meetings/annual/accessibility/hearing-impaired> or contact access@apha.org. A schedule of the sessions you plan to attend is required. You can use the Virtual Meeting Platform or the mobile app to arrange your schedule.

On-site requests for interpreters can be made at the Accessibility Desk in the registration area. However, APHA cannot guarantee that the sign language provider will be able to accommodate the request without advance notice.

Amplification Devices

A limited number of amplification devices will be available. These compact devices amplify the sound in the room and can be carried from one room to another. For best results you may want to sit near the front of the room to better hear the presentations. To reserve an amplification device ahead of time, contact access@apha.org. Onsite, arrangements can be made by visiting the Accessibility Desk in the registration area.

Captioning

All virtual sessions will be closed captioned using Zoom's AI captioning software. Attendees can access the captioning by clicking the CC button at the bottom of their Zoom screen. **If you would like to request a live captioner please complete a request form.** To ensure there are an appropriate number of captioners available, submit a preliminary schedule by **Sept. 3, 2021**. A final schedule of sessions is due **Oct. 1, 2021**. Download copies of the form from <http://www.apha.org/events-and-meetings/annual/accessibility/hearing-impaired> or contact access@apha.org. A schedule of the sessions you plan to attend is required. You can use the Virtual Meeting Platform or the mobile app to arrange your schedule. Last minute requests cannot be guaranteed.

Recorded Presentations – All oral scientific sessions will be recorded and made available following the meeting. The recordings will be captioned using Otter.AI captioning services. Presenters will have the ability to access the captioning file and edit text to ensure current spelling of names and public health terminology. Please allow for 3-4 weeks after the live sessions for the recordings to be uploaded to the Virtual Meeting Platform.

Pre-recorded Presentations – Poster and roundtable presenters are asked to pre-record their presentations. The recordings will be captioned using Otter.AI captioning services. Presenters will have the ability to access the captioning file and edit text to ensure current spelling of names and public health terminology. Presentations will be made available on Oct. 18. Please allow for 3-4 weeks for the captions to become available.

Getting To Denver

Denver International Airport (DEN)

General information about the Denver International Airport can be found online at <https://www.flydenver.com/>. For more information regarding accessibility, go to: https://www.flydenver.com/traveler_services/accessibility.

Getting Around Denver

Limited complimentary wheelchair accessible van service will be provided between the Colorado Convention Center and official APHA Annual Meeting hotels. See page 3 for details. Below are details for getting around when not participating in official meeting capacities.

Taxi Service

The following taxi companies in Denver provide wheelchair accessible vehicles.

- **Dashabout:** 800-720-3274 - 2-day advance notice required
- **Metro Cab:** 303-333-3333
- **Mobility Plus (Yellow Cab):** 303-777-7777 - 24 hour on-demand wheelchair accessible service
- **Mobility Transport Service:** 303-295-3900 - 24 hour advance notice required
- **RTD access-a-Ride:** 303-292-6560

Public Transportation

- **Denver Airport Rail** – Travelers can use the University of Colorado A Line (usually referred to as simply the A Line) to get from the airport to downtown Denver and vice versa. Service is provided by the **Regional Transportation District (RTD)**. More information about RTD accessible services can be found at <https://www.rtd-denver.com/services/accessibility>.
- **Free MallRide – The 16th Street Free MallRide** is located two blocks from the convention center and an easy way to access hotels and restaurants in Downtown Denver. This service is also provided by RTD. Find out more about the FreeMall Ride at <https://www.rtd-denver.com/services/free-mallride>.

Parking at the Convention Center

The Colorado Convention Center provides access to the Colorado Convention Center. The garage is open 24 hours a day, 7 days a week to ALL visitors and guests attending ANY event or business in the downtown area. Designated handicapped parking is available on all three levels of the parking garage. More information is available at <https://denverconvention.com/attend-an-event/parking>

Non-Emergency Medical Transportation

Wheelchair accessible transportation is available in Denver and can be scheduled by contacting the companies listed under Non-Emergency Medical Transportation on page 9.

Denver Travel Information

- Denver Division of Disability Rights - <https://www.denvergov.org/Government/Departments/Human-Rights-Community-Partnerships/Divisions-Offices/Division-of-Disability-Rights>
- Regional Transportation District (RTD) - <https://www.rtd-denver.com/services/accessibility>.

Registration Services

The registration system provides attendees with the opportunity to indicate specific needs. Be sure to complete the information and you will be contacted by an APHA staff member to follow up on your needs. Register online at www.apha.org/meeting-registration.

Personal Aide

Should you require an aide or personal assistant to help navigate the Annual Meeting, APHA will register your aide as a complimentary guest. Email us at access@apha.org to register your personal aide (name, city and state are required for the badge). The badge for the personal aide will be mailed to the attendee (not the aide). Personal aides may attend sessions and access the exhibit hall, but are not eligible to earn CE credits. If you need APHA to arrange for an aide to help you navigate the meeting, a request must be submitted in advance outlining the specific type of assistance required to access@apha.org.

Housing/Hotel Reservations

All reservations for housing at the APHA Annual Meeting must be made through the official APHA Housing Service, Spargo, Inc. Registration and Housing are integrated. Complete your registration first and you will be linked to a pre-populated housing form.

- **Internet:** Book your reservation online at www.apha.org/meeting-housing and receive instant confirmation!
- **Mail:** Send a completed form with check to APHA Housing Services, c/o Spargo, Inc., 11208 Waples Mill Rd. Suite 112, Fairfax, VA 22030.
- **Telephone:** APHA Housing Services [Spargo, Inc.], 8:30 a.m.-5 p.m. ET, Monday-Friday, closed government holidays at: **866-871-5085** (toll free); **571-549-4524** (international).

The online housing form provides detailed information about each hotel, including specific accessibility information. Please advise housing service reservation staff of any accessibility accommodations needed. Make your reservation as early as possible, as there are a limited number of accessible rooms available at each property. All ADA rooms are guaranteed.

Hotel Map



No.	Hotel Name	Address	Rate	Distance
1	Aloft Hotel	800 15 th St.	\$199/\$199	1 block
2	Courtyard by Marriott Downtown	934 16 th St. Mall	\$209/\$209	3 blocks
3	Curtis, a Doubletree Hotel by Hilton	1405 Curtis St.	\$189/\$189	2 blocks
4	Four Seasons Hotel Denver	1111 14 th St.	\$265/\$265	3 blocks
5	Grand Hyatt	1750 Welton St.	\$205/\$205	3 blocks
6	Hampton Inn & Suites Convention Center*	550 15 th St.	\$159/\$159	1 block
7	Hampton Inn & Suites Denver Downtown	1845 Sherman St.	\$167/\$167	8 blocks
8	Hilton Denver City Center	1701 California St.	\$215/\$215	3 blocks
9	Hilton Garden Inn Downtown	1400 Welton St.	\$189/\$189	1 block
10	Homewood Suites Denver Convention Ctr*	550 15 th St.	\$159/\$159	1 block
11	Hyatt House*	440 14 th St.	\$191/\$191	2 blocks
12	Hyatt Place*	440 14 th St.	\$191/\$191	2 blocks
13	Hyatt Regency Denver at CCC**	650 15 th St.	\$225/\$225	50 steps
14	Magnolia Hotel Denver	818 17 th St.	\$212/\$212	3 blocks
15	Residence Inn by Marriott Denver City Ctr	1725 Champa St.	\$155/\$155	5 blocks
16	Sheraton Denver Downtown	150 Court Plaza	\$199/\$199	4 blocks
17	Westin Denver Downtown	1672 Lawrence St.	\$223/\$223	6 blocks

* Indicates a dual property

** Indicates a Union Property

Access Services and Equipment

Please note: These references are provided for information purposes only and are not endorsed by APHA. Meeting participants are required to arrange for and cover costs associated with the renting of mobility aids (such as scooters) or access services. **APHA encourages members to do their own research.** APHA does not reimburse for costs incurred by attendees for this equipment or access services.

Accessible Van Rentals	
Wheelchair Getaways 866-224-1750 https://www.accessiblevans.com/local/denver-co-wheelchair-van-rental	Mobility of Denver 877-831-2500 https://www.mobilityofdenver.com/wheelchair-accessible-van-rental/
Durable Medical Equipment	
National Medical Supply 303-777-1000 https://national-med.com/	Mountain View Medical Supply 800-873-7121 https://mvmsinc.com/
Scooter/Wheelchair Rentals	
Mobility Plus Colorado 303-993-3010 https://www.mobilitypluscolorado.com/showroom-location	
Non-Emergency Medical Transportation	
Mobility Transportation Services 303-294-3900 https://www.mobilitytransportationdenver.com/services	